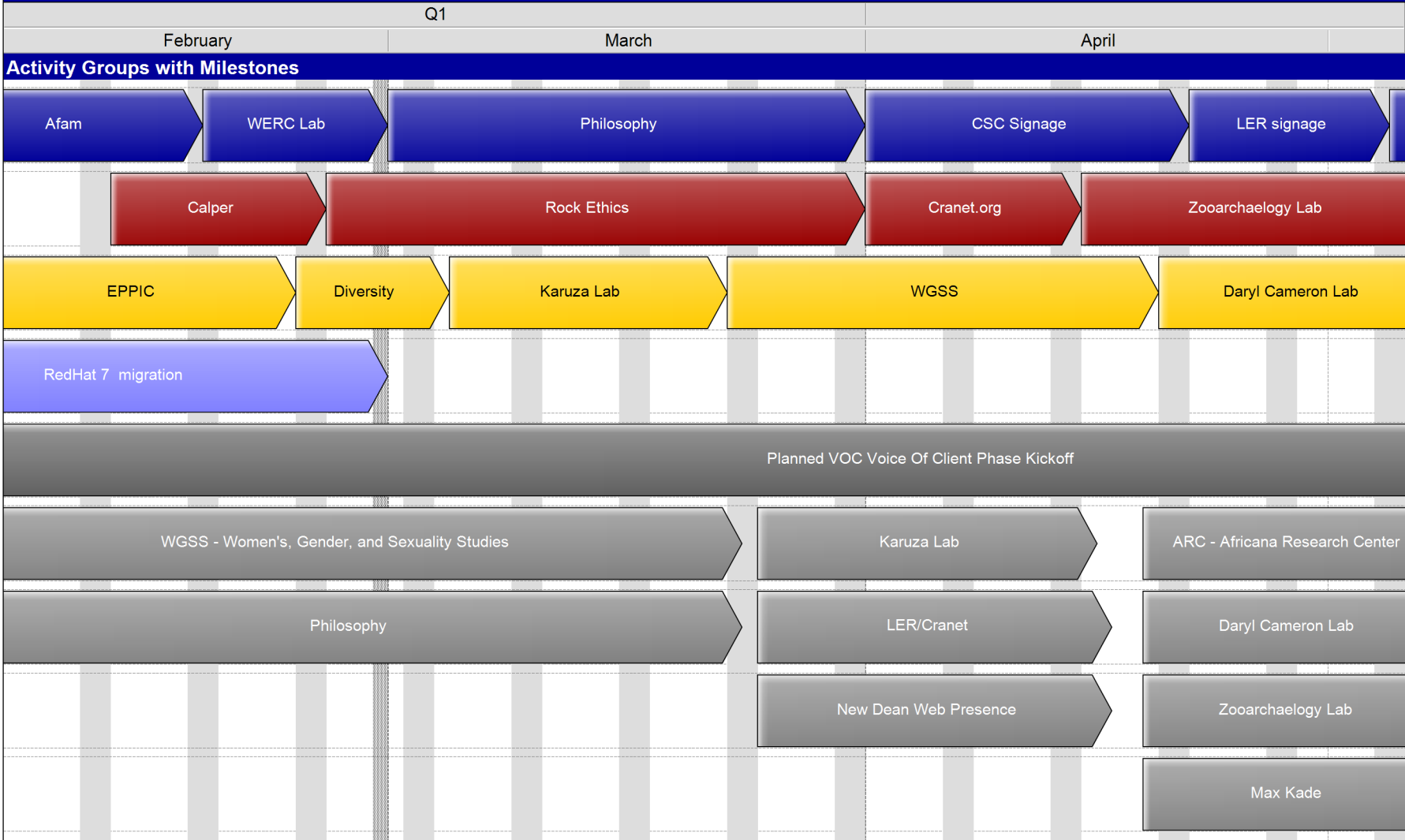


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**Legend**

- Ben
- Andrew
- Annette
- Joshua/Annette - server mgmt.
- VOC Voice Of Client