If you have any questions or concerns during the migration process, please contact the ITLA Help Desk via email at lahelpdesk@psu.edu or through our website.

1. After a few minutes, you will receive a “Device Enrollment” notification in the top right corner of your screen. Select “Details.”

2. This will open your system preferences. A pop-up will ask if you would like to allow device enrollment. Select “Allow.”

3. A Device Manager profile will load. Your screen should match the screen below.
4. After a few minutes, a new icon will appear on your dock. This is the Intelligent Hub’s icon. Select the Intelligent Hub.

5. A pop-up will appear with the Intelligent Hub' privacy agreement. You must select “I Understand” to continue. You may see a pop-up asking you to restart at this time. You can hit ‘Later,’ as you’ll restart your computer in a later step.
6. The next screen will ask if you would like to send your data to the Intelligent Hub to create a better app experience in the future. You must select “I Agree” or “Not Now” to continue.

7. If you are not signed into your Penn State Microsoft account, you will be asked to do so.
8. If you are not currently logged into WebAccess, you will be asked to do so and authenticate with DUO.

9. Once you are logged in with your WebAccess ID, you will see this screen. If you select “Yes” and check, “Don't show this again,” you will not see this screen again.
10. After completing the Microsoft sign-in process, restart your computer from the Apple menu.

11. After the restart, your migration is complete! You can now use the Intelligent Hub's full application and resource library.